



Manitoba Marathon Volunteer Policies

To help make this year's race a successful and positive experience for everyone, we expect all volunteers to abide by the following policies:

1. We require that all volunteers be 14 years of age or older on the day they are volunteering. A Parent/Guardian must agree to the volunteer waiver for volunteers between the ages of 14 and 18. Manitoba Marathon reserves the right to set different age minimums for designated positions.
2. Chaperones are required for volunteer groups with minors. One adult chaperone is required for every 10 volunteers under the age of 18 to ensure sufficient supervision. Chaperones must be 21 years of age or older.
3. Adhere to public health guidelines and event protocols. Volunteers must follow and adhere to city, provincial and other public health guidelines and orders. Volunteers who are sick should not attend the Event, especially those exhibiting any symptoms of COVID-19.
4. Volunteers are not allowed to speak to the media on behalf of the event. If you are approached by a member of the media please reply, 'I am not an official spokesperson of the event,' and direct them to contact the Manitoba Marathon office.
5. Wear your event volunteer uniform. You are expected to dress in clothing appropriate for the work duties you have been assigned to perform. When required, you must have visible appropriate and current event-issued credentials to work in IG Field. Dress appropriately for the weather. Always wear closed toe shoes.
6. Drugs and alcohol are prohibited. We value our volunteers and participants and recognize the need for a safe, productive, and healthy event environment. Volunteers may not consume, distribute or sell, be under the influence of, or be impaired by alcohol or illegal drugs (including marijuana) while working.
7. This is a smoke-free event. Volunteers are prohibited from smoking while performing their volunteer duties and in general participant areas on race weekend. Please be considerate in your disposal of smoking-related materials.
8. Treat all spectators, volunteers and race participants with courtesy and respect. Never block the path of race participants, throw items, yell or argue with participants, spectators, event staff or other volunteers. We are committed to building a culture that supports and celebrates diversity, equity, and inclusion throughout our workforce and within our industry. Discrimination or harassment based on race, color, religion, age, sex, gender (including gender identity, gender transition and transgender status), sexual orientation, national origin, ancestry, disability, and verbal abuse (including display of discriminatory, harassing, or hateful symbols) of any sort are not tolerated. Sexual or other unlawful or unwelcome harassment and any inappropriate conduct are not tolerated.
9. Listen to the instructions given by event staff, key volunteers and/or your group leader when performing your role. Event staff and key volunteers have received specific training on their area's respective volunteer positions. Please listen carefully to their instructions and comply with what they ask of you. Volunteer and participant safety is our first priority, so we need you to be prepared and aware of your surroundings at all times.



10. If you have any questions or need assistance, contact the nearest event staff, key volunteer, or your group leader. Event staff and key volunteers are outfitted in colored safety vests and/or event-branded “Tech Team” shirts so they are easily identified.

Event Organizers have the right to refuse or dismiss a volunteer in the event these policies have been violated. Please direct questions to volunteer@manitobamarathon.mb.ca

Volunteer guidelines

- Enjoy your time as a volunteer – have fun! You are one of the reasons that race participants love coming back every year. We value your kindness and commitment to the event.
- Do not bring personal belongings. Volunteers are strongly discouraged from bringing personal belongings to the event.
- Check the weather and dress appropriately. It is important to prepare for the weather if you are volunteering outside, so bring enough layers/options of clothing to ensure that you will be comfortable for the duration of your scheduled shift.
- Arrive on time. Scheduled shift times are unique to each volunteer position
- Follow best practices with regards to participant and personal safety. Use the appropriate provided personal protective equipment (PPE)
- Familiarize yourself with the Event Alert System. The Event Alert System is a color-coded system used to communicate the status of course conditions to participants leading up to and on race day. The levels range from Low (green) to Moderate (yellow) to High (red) to Extreme (black) based primarily on the weather, as well as other conditions.